



# FINANCIAL CONSUMER PROTECTION: INTERNATIONAL EXPERIENCE

## Agenda

September 22, 2011

**Conference Room, Verkhovna Rada Committee on  
Finance, Banking Activity, Tax and Customs Policy**  
Ground Floor, 3 Lypska St., Kyiv

- 09:00 – 09:30 Registration of participants / Welcome coffee
- 09:30 – 09:40 Welcome remarks:
- Vitalii Khomutynnik, Chairman, Verkhovna Rada Committee on Finance, Banking Activity, Tax and Customs Policy
- 09:40 – 10:00 Opening remarks:
- Yuri Poluniev, MP, Head of Subcommittee, Verkhovna Rada Committee on Finance, Banking Activity, Tax and Customs Policy
  - Sarah Wines, Deputy Director, USAID
- Moderator: Yuri Poluniev, Member of Parliament, Head of Subcommittee, Verkhovna Rada Committee on Finance, Banking Activity, Tax and Customs Policy
- 10:00 – 11:20 **Panel I. Legal and Regulatory Regimes for Consumer Protection**  
Presentation 1: “Legal Regimes for Consumer Protection in Transitional Economies” by Dr. Mamiko Yokoi-Arai, Principal Administrator, Directorate of Financial and Corporate Affairs, Organization of Economic Cooperation and Development (OECD)  
Presentation 2: “Best Practice for Consumer Protection: World Bank Experience” by Angela Prigozhina, Senior Financial Sector Specialist, World Bank Regional Office for Ukraine, Belarus & Moldova  
Panel Discussion:
- Roksolana Khanyk-Pospolitik, Head of Department of Applied Legal Studies, National University of “Kyiv-Mohyla Academy”, Candidate of Legal Studies, Associate Professor, Consultant to USAID FINREP Project
  - Victor Novikov, Director of Legal Department, National Bank of Ukraine
- 11:20 – 11:40 Coffee Break
- 11:40 – 12:50 **Panel II. Institutional Framework for Consumer Protection. Consumer Disclosures in Financial Products – International Experience**  
Presentation: “Institutional Framework for Consumer Protection: US Approach” by Luke Reynolds, Chief of Operations and Program Development, Division of Depositor and Consumer Protection, Federal Deposit Insurance Corporation (FDIC), USA  
Panel Discussion:
- Alexei Kutsenko, Consultant to USAID FINREP Project
  - Vyacheslav Koval, Acting Chairman, Piraeus Bank ICB
- 12:50 – 13:50 **Panel III. Enforcement of Financial Protection**  
Presentation: “Enforcement of Financial Protection: Czech Experience” by Helena Kolmanova, Executive Director of Consumer Protection Department, the Czech National Bank  
Panel Discussion:
- Oleg Mozgovyi, Commissioner, Security and Stock Market State Commission
  - Fedir Oleksyuk, Head of Association of Anticollectors and Consumer Rights Defenders “Vasha Nadiya”
- 13:50 – 14:00 Closing remarks:
- Yuri Poluniev, Member of Parliament, Head of Subcommittee, Verkhovna Rada Committee on Finance, Banking Activity, Tax and Customs Policy
- 14:00 – 14:10 Questions and Answers
- 14:10 – 15:00 Luncheon